Riverside Natural Foods: Prioritizing people, the planet, and profit with SAP

Riverside Natural Foods is committed to delivering innovative products that offer healthier alternatives to all consumers. This passion-driven philosophy is central to the company's brand promise of building long-standing relationships with suppliers who care about people and the planet.

The company first introduced its healthy snacks to the market in 2013 and over time determined that it needed to unify operations and increase efficiency to lay the foundation for its expanding enterprise.

TALAN

SAP S/4HANA   Riverside™

Operating efficiently today and building a foundation for growth with SAP

Before: Challenges and opportunities
- Disconnected processes leading to inefficiencies, a lack of data visibility, and limited scalability
- Limited control of master data, preventing a single source of truth for the organization
- Inefficient manual and spreadsheet-based processes and workarounds using shadow applications

Why SAP and Talan
- Proven business processes and best practices backed by a robust and trustworthy innovation roadmap
- Emphasis on customer success through cloud and clean core for improved agility and scalability
- Extensive food industry expertise backed by proven track record of maximizing SAP value

After: Value-driven results
- Shipment, order, and financial transactions aligned for accuracy and and business insights
- Significant enhancements in master data accuracy, reducing errors in invoicing and sales processes
- Unified processes allow fast response to consumer demands, operational agility, and ongoing improvement

"SAP best practices helped us more effectively address not only our technology requirements, but those of our business processes as well."

Madeleyne Vivanco, VP, Business Transformation & Technology, Riverside Natural Foods

TALAN

Riverside Natural Foods	Industry	Products and services	Employees	Featured solutions
North York, Ontario, Canada	Consumer products	Manufacturer of healthy	1,000+	SAP S/4HANA Cloud Private Edition
riversidenaturalfoods.com		foods and snacks		RISE with SAP

Optimizing performance via its "Clean-Core" initiative

After Riverside migrated from its former, on-premises ERP system to SAP S/4HANA Cloud Private Edition, the company quickly understood why avoiding customizations could preserve agility and scalability. SAP partner Talan assisted Riverside with its Clean-Core initiative, helping the company identify three principles to create a strong foundation for efficiency and growth: 1) User knowledge and skill set; 2) Adhering to standard SAP best practices and processes; 3) Master data cleanliness and accuracy.

Beginning in Q4 2023, and with Talan's help, Riverside spent 15 months building a clean core that would ensure accurate data. The company also emphasized the importance of subject-matter experts throughout its organization and built an empowered and enabled team to establish policies to sustain it. Leveraging Signavio, Riverside was able to continually analyze its processes and provide insights to keep teams on track today and into the future.

"Talan was instrumental in our journey to achieve clean core and understanding. They also helped us with the assessment across each of the functions and solving pain points with what we see in the system through clean-core master data."

Madeleyne Vivanco, VP, Business Transformation & Technology, Riverside Natural Foods